

Privacy & Data Protection Policy

Last updated: 19 September 2026 · UK GDPR & Data Protection Act 2018 · Steel3D LTD · Advance Steel & AutoCAD detailing

1. Overview & data controller

This policy explains how **Steel3D LTD** (Advance Steel and AutoCAD structural steel detailing) processes personal data when you use steel3d.co.uk, company profile registration, commercial quote submit, job portal links, contact / suggestions forms, invoicing and detailing project correspondence. We act as data controller for data where we determine the purposes.

Privacy contact: steve@steel3d.co.uk · steel3d.co.uk

Registered office: Unit L3, Chamberlain Business Centre, Base Business Space, A5 Chamberlain Rd, Hull HU8 8HL

Compliance reference: **BS EN 1090-2** [7]

2. Information we collect

Depending on how you engage us, we may collect:

Identity & contact — name, email, phone, company / workshop, address.

Company profile — logo and branding preferences for titleblocks / invoices (pending then verified status).

Quote & job data — project name, uploaded packs (.dwg / .pdf / .ifc and related), Job Reference Token, revision notes, approval status.

Payment data — invoice references and payment status via Stripe (card details are handled by Stripe; we do not store full card numbers).

Enquiries — contact and suggestions form messages.

Technical logs — IP address, browser, timestamps reasonably required for security and reliability.

Public client login is not offered. The Owner vault uses authenticated access for Steel3D LTD only.

3. How we use your information

We process personal data only where we have a lawful basis (contract, legitimate interests, legal obligation, or consent).

Typical purposes:

Provide draughting and detailing services from enquiry through drawing issue and paid pack release.

Operate company profiles, quote inbox, job portals, revision ledgers and invoicing.

Respond to enquiries, quotations, billing and support.

Detect abuse, protect systems, and meet UK legal or regulatory duties.

4. Sharing & processors

We do not sell, rent or trade your personal data or commercial drawing files. We use processors only as needed to run the service — for example website hosting, email delivery, Stripe for payments, and cloud infrastructure for the private vault.

Processors act on our instructions under appropriate agreements.

5. Storage & security

Data in transit is protected with TLS. Access to production systems and customer project material is restricted to authorised personnel on a need-to-know basis. Project drawings and correspondence may be retained for the life of the contract and a reasonable archive period (or longer where a contract or law requires).

6. Your rights

Under UK GDPR and the Data Protection Act 2018, you may request:

Access to your personal data · Rectification · Erasure in certain circumstances · Restriction or objection · Portability where applicable · To complain to the UK Information Commissioner's Office (ICO).

Email steve@steel3d.co.uk with enough detail for us to verify and respond.

7. Updates

We may update this policy when the site or services change. The "Last updated" date at the top will change. Continued use of steel3d.co.uk after an update means you have read the revised notice.

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